

Tech Support: Website Issues/WordPress and Other CMS

I just created my account with bluehost/wordpress to move my blog from Blogger to WordPress. I was given a temporary url, and the domain I own doesn't work for my new site: www.emema510.com

D

9:21 pm

S

Sharvari joined

9:21 pm

hi

D

9:21 pm

S

Hello, David. My name is Sharvari and I am happy to help you.

9:21 pm

cool

D

9:21 pm

S

I will check that for you, I have sent a token code to your email address on file. Please check and provide me with that code for validation.

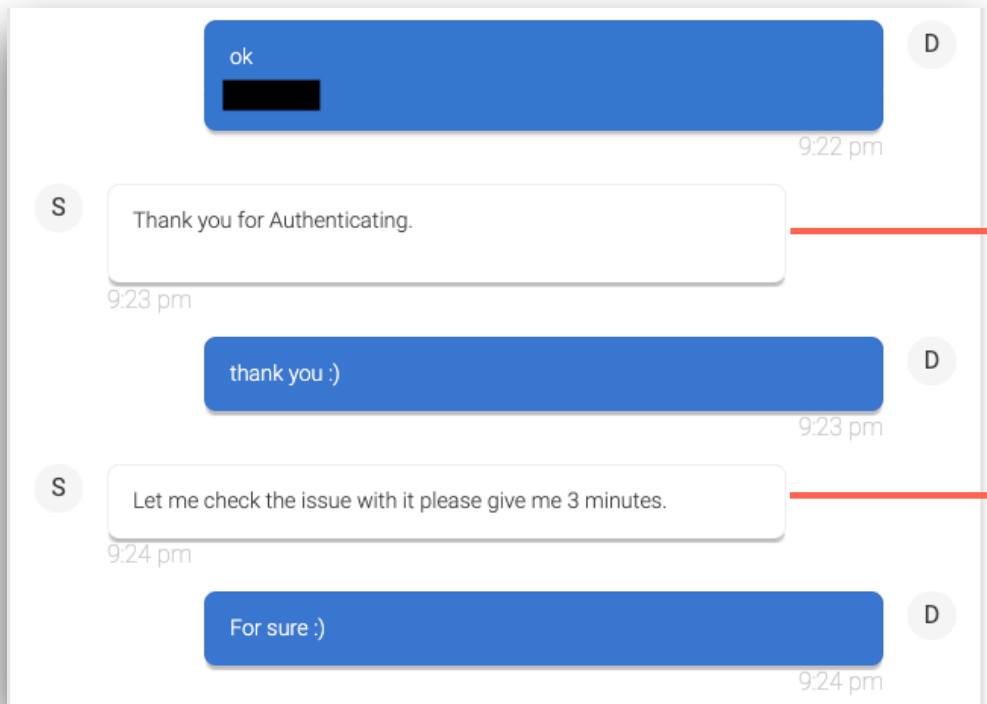
9:21 pm

Conversation #1

This was the information that was entered before beginning the online chat with tech support.

“I am happy” sounds kind of strange to me. Could be alluding to and calling me Happy Gilmore. People around me allude to Happy Gilmore often.

You see that he wrote “I will check that for you...” sounds kind of strange to me. Could be saying he’s going to help my stalker harassers “check” me, which means to put someone in their place, so they want to “check” me, or ... let me translate... “intimidate” me, into being silent and to not write to my blog. And this is a fallacious way to use “check” because, you see, in America we have freedom of speech as a constitutional right, so yeah, very un-American of these people.



Capital “A” because I’m Boy A. If you haven’t watched that movie you should, great acting. And again, another fallacy. You know how they say some people watch too many movies...

“3” minutes, alluding to the three-strikes law because apparently I’ve been convicted of three felonies which is why I’ve never spent a day in prison in my life. Again, this is another fallacy which was spread by an old friend of mine who is an illegal alien and fears being deported for three or more misdemeanors.

S

If you wish to build the website in the domain name emema510.com , then you need to contact the name server provider that is Google and update the ip of the domain to us that is 162.241.252.35
Once the domain Ip is updated to us then we set the domain name for the website and it will work fine

9:25 pm

D

Will I be able to update the IP address on my own?

9:26 pm

S

Yes, you can login to the Google account dashboard and update the A record of the domain to 162.241.252.35

9:27 pm

D

Do you have a link to an article regarding this?

9:28 pm

S


here is the article related to that, but you need to edit that record in Google end
<https://my.bluehost.com/hosting/help/whats-an-a-record>

9:29 pm

D

The IP address above is to BlueHost?

9:33 pm



It actually took this guy 1 minute, not 3. I think he's trying to tell me to contact Google, which is not necessary, because he's aware that I actually have an issue with Google and as you'll notice in the following messages, this is something that just involves changing a couple of settings.

S

Yes, please update the IP of the domain to 162.241.252.35

9:34 pm

does my site have a different IP address?
or is it dynamic?

D

9:35 pm

S

No, you need to update the domain only 1 IP that is
162.241.252.35 only

9:35 pm

makes sense, bluehost is the hosting site

D

9:35 pm

S

Yes, in order to host the website with us then the domain ip
needs to be updated to us

Please update this record that is

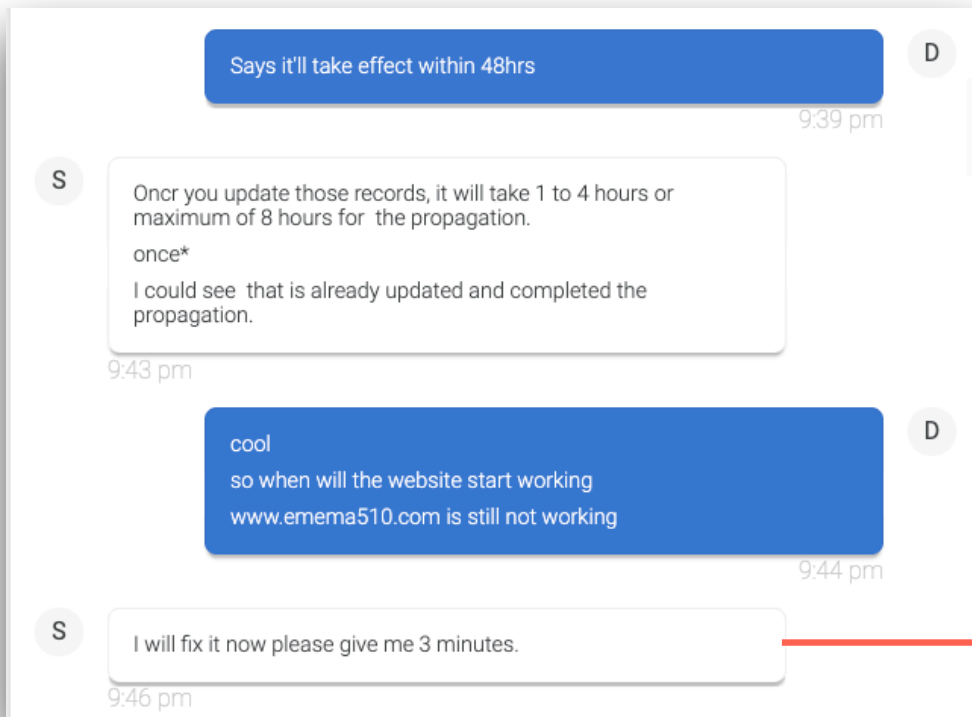
host record : @

ttl : 14400

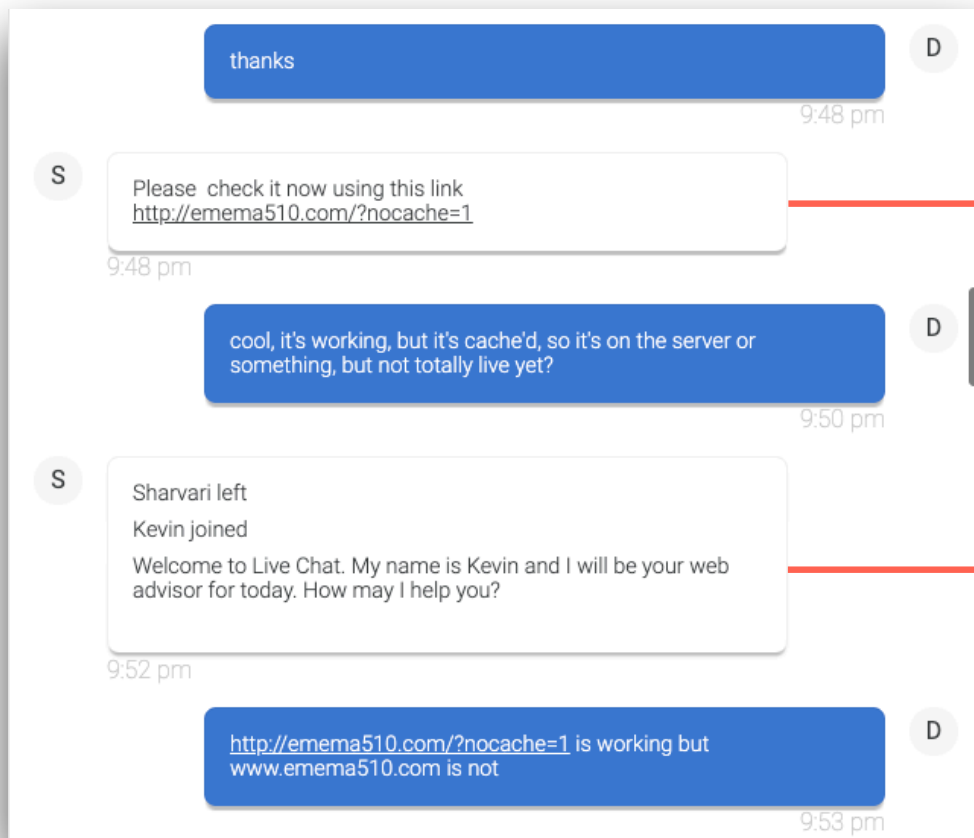
type : A

points to : 162.241.252.35

9:37 pm

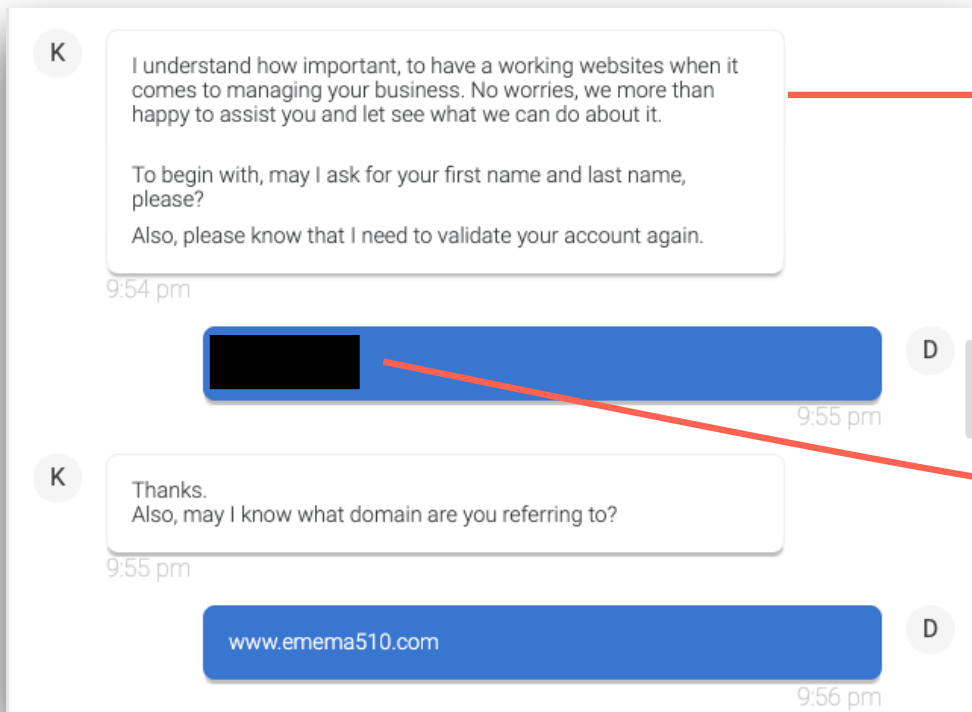


You'll see that he actually doesn't fix anything... I think he's alluding to the meaning of "fix" that refers to the removal of the testicles in male dogs and cats, because they want my balls.



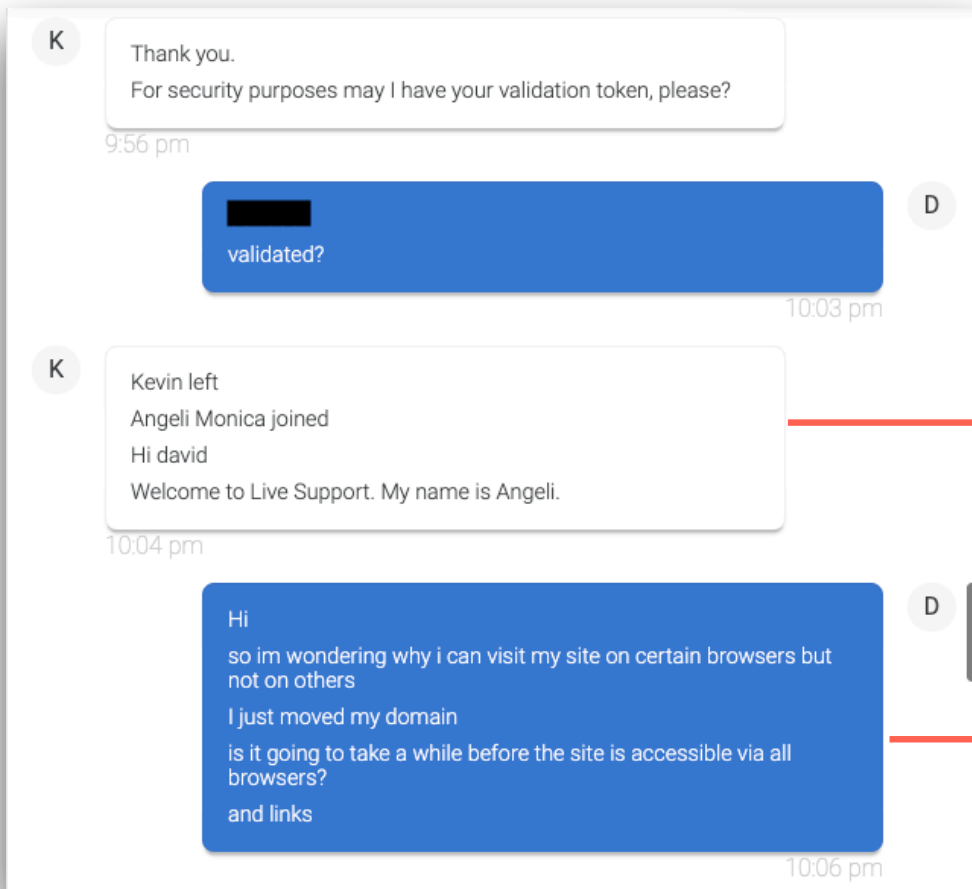
Yeah, so this link isn't actually very helpful because who's going to actually type anything beyond ".com" to get to my blog. Anyway, so the "nocache" is pronounced "no cash." So what he's basically saying right here is that BlueHost is going to rig my site visits so that I can make "no cash" from my blog.

And then Sharvari leaves abruptly... I hope he didn't get... deported. Now the name Kevin could be intentional, but I don't know how or why exactly yet.



“managing your business...” Ok, I guess all websites are businesses nowadays. And yes, I’m a great project manager, which is why I haven’t held a job for more than 10 months and have been fired with pretense at least 3 times.

Like we all don’t know who I am...



Lower case “d” because I have a small d.
Kevin leaves abruptly and I’m now chatting with a third technician and her name can be intentional but I’m not sure yet.

So at this point, I had already adjusted the settings and it took way less than 48 hours to update, so I could finally visit my blog using “emema510.com” and not only the temporary gibberish URL and the “nocache” URL, but the issue was only half solved. I wasn’t aware of the issue until later, but the issue was only “emema510.com” was working and not “www.emema510.com” and yes, apparently there’s a difference.

A

Good question, but sometimes that happened due to caching and the browser has issue itself that are might be outdated.

10:06 pm

that makes some sense

like if i go to the site on browsers that have already been to the old site, it doesn't work, but when i visit on browsers that haven't been to the site, it works and goes to the new site

D

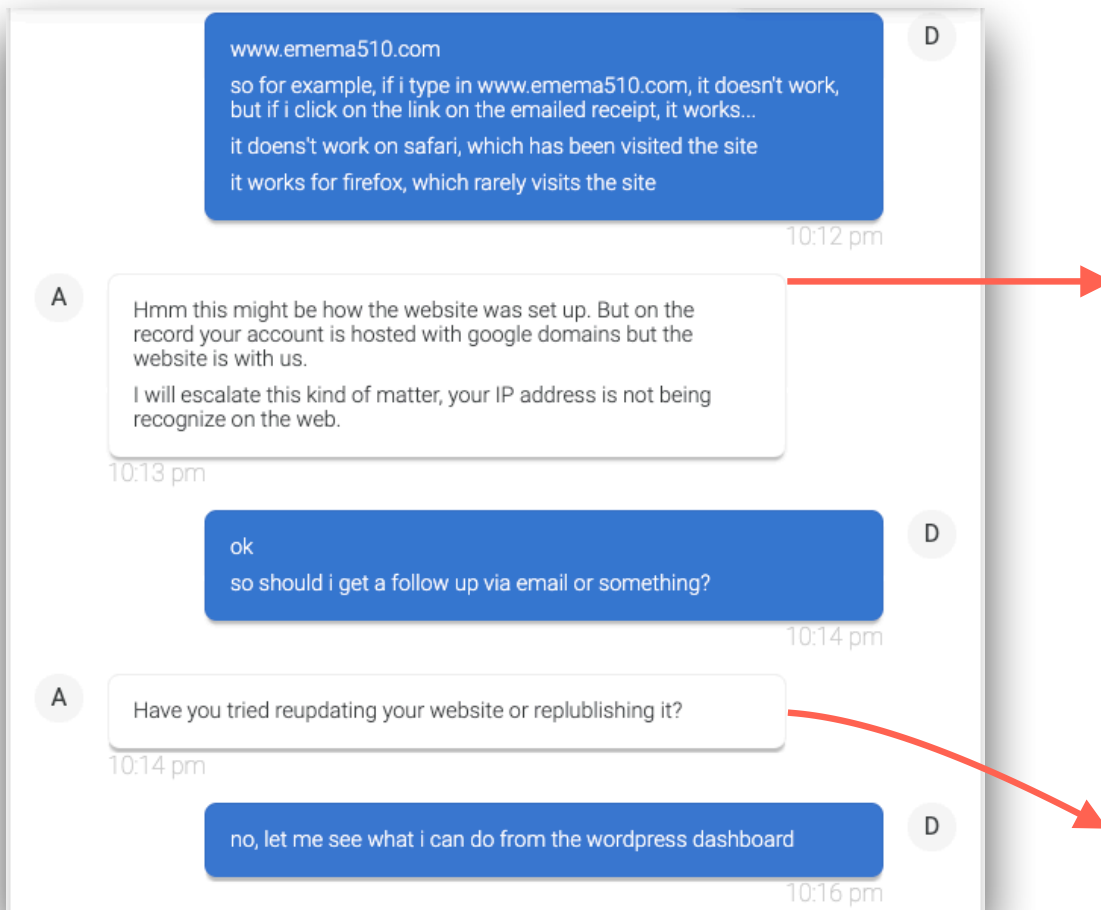
10:08 pm

A

Hmmm that has something to check the domains IP address. may I have what is the website you have issue with?

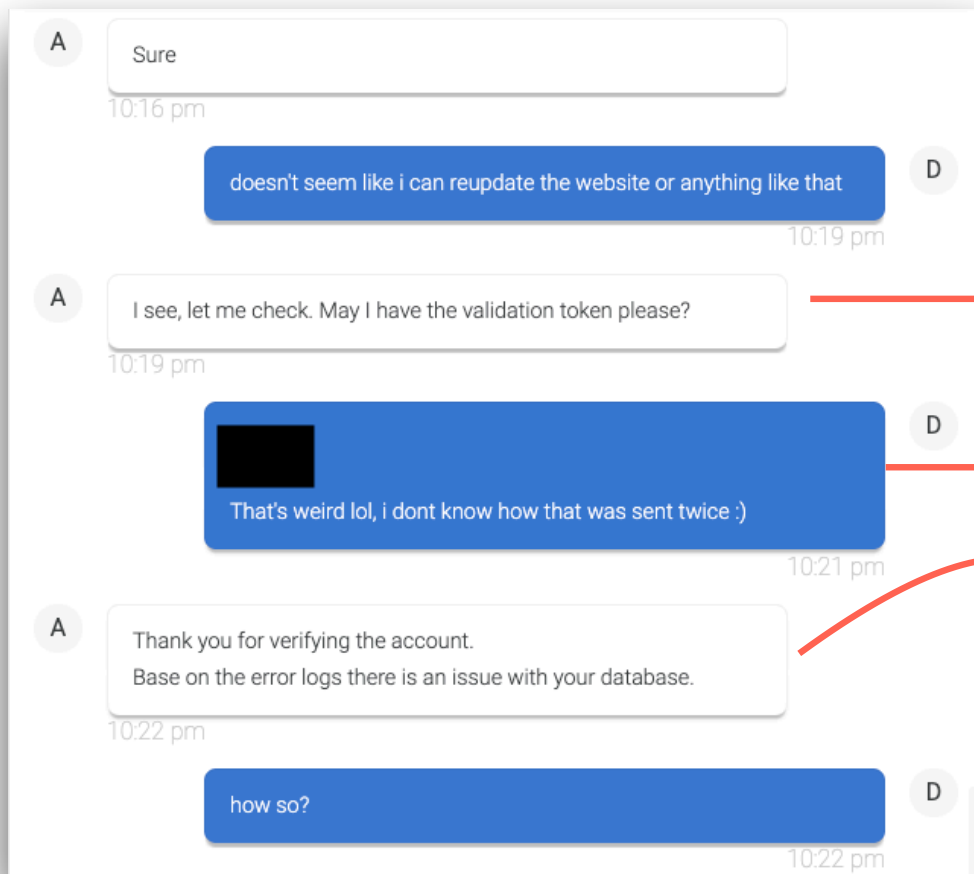
10:09 pm

Uhh... yeah. Google, and now BlueHost



She never escalates the matter because it isn't something that would be escalated. I think she's referring to my issue with Apple and how it was escalated from the technicians to the engineers. Sharvari already helped with the bulk of the problem. And "IP address not being recognized on the web" also doesn't make any sense, so what she's saying is that BlueHost is going to interfere with my blog's presence on the web.

Around the time of this conversation, I kept on saying "update your gray matter, because one day it may matter" which is from a song. So my guess is that my stalker harassers are talking to these BlueHost technicians to tell them what to write to harass me. This is just my guess, and I think I'm correct because the terms "reupdating" and "republising" aren't relevant at all to this situation.



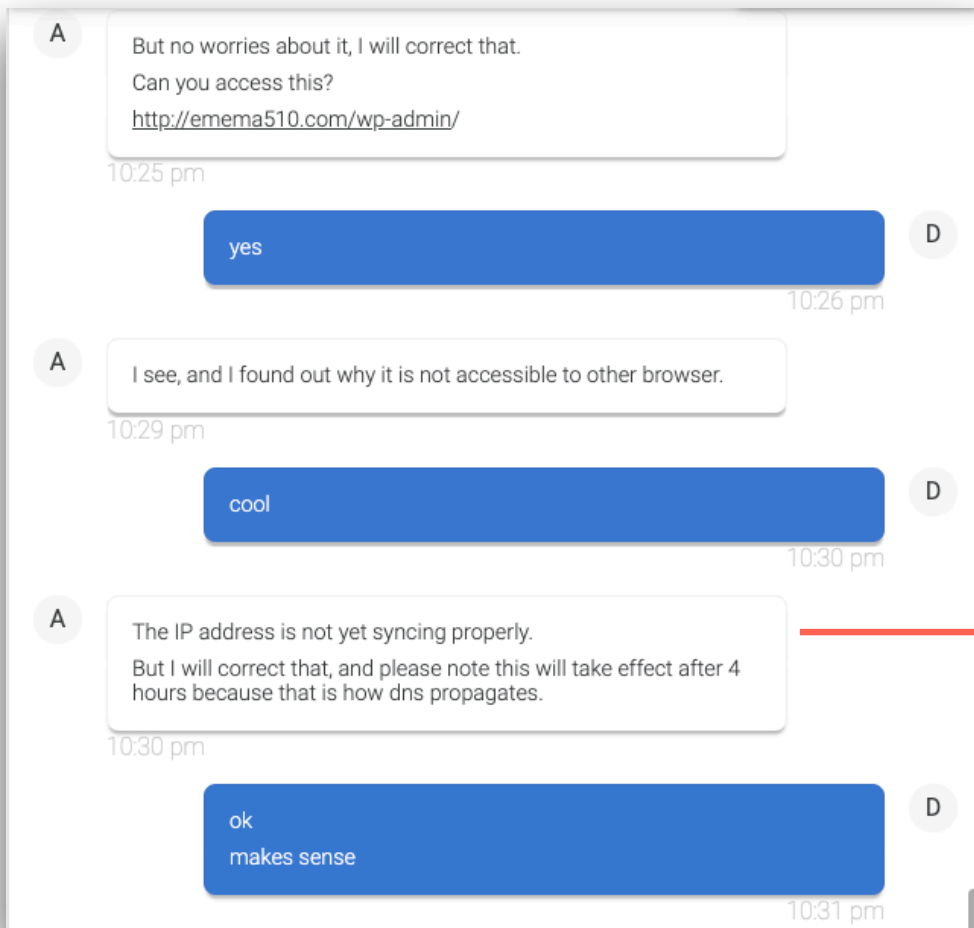
Check what!? Super incoherent.

Yeah, 2 is a number that has been used to intimidate me, so she's trying to "check" me.

dafuk!?

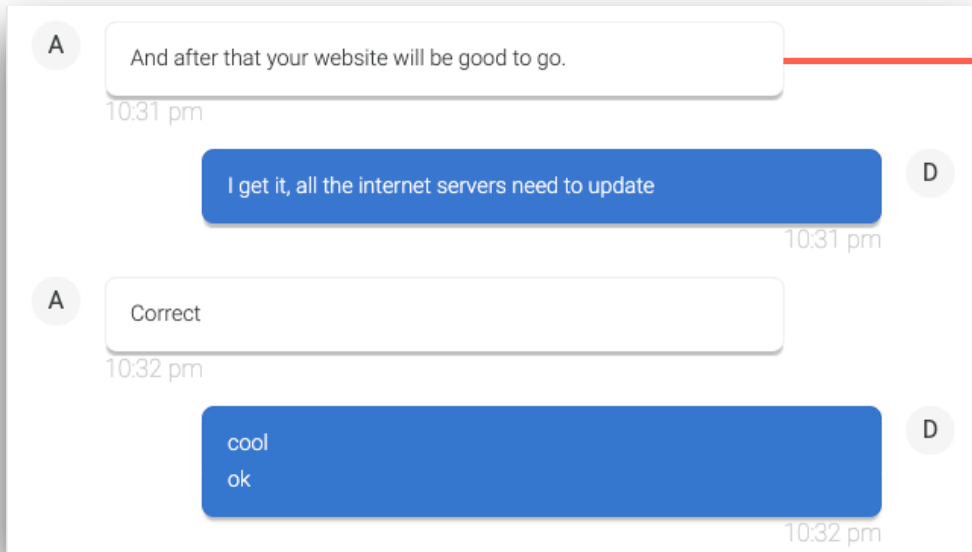
Error logs!? What error logs? It's an issue with the settings.

You see, before I contacted BlueHost, I tried to fix the issue myself, so I searched the internet for information and I found an article that mentioned changing some database settings. I knew that's at least a couple of layers beyond what was necessary to fix this issue since software developers create these blogging platforms so that anyone can create a blog easily without any complex technical knowledge, nothing beyond knowing how to operate the interface. So, instead of wasting my time trying to search for the information to fix this issue, I contacted the BlueHost technical support. So she's trying to tell me I'm not smart on behalf of my stalker harassers.



Now she's said "I will correct that" twice already, and I think she's alluding how people don't like getting bad marks on their assignments, but if there's one thing martial arts has taught me is to embrace criticism because it's how you get better at anything.

She's not correcting anything by the way. The settings were for me to update, so it's evident she's been bullshitting.



“... good to go...” sounds way too familiar. I’ll explain this phrase in a later post. Essentially the reason this phrase is being stated by this technician on behalf of my stalker harassers is because they don’t want me to write about a particular incident... but sorry guys, I’m super famous, should have thought that through, it’s not personal... it is what it is.

A

Is there anything else I can assist you aside from your concern today?

10:32 pm

no thats all

D

10:33 pm

A

I see.

And by the way after this chat there will be a survey of how I assisted you today, where 1 is the lowest and 5 being the highest.

Thank you so much and Have a great day!

10:34 pm

you too

D

10:34 pm

A

Angeli Monica left

10:35 pm